

Improving Your Access to Care

Our Plans for 2025/26



Quicker Responses to Online Requests

We're committed to replying to all online consultation requests by the end of the next working day so you're not left waiting when you reach out to us digitally.



More Appointments, When You Need Them Most

By making smarter use of our team and digital tools, we're increasing the availability of same-day and next-day appointments, especially during peak times.



Making the Most of Local Pharmacy Services

We're teaming up with local pharmacists to help you access prompt treatment for minor conditions — freeing up GP time for patients with more complex needs.



Focused Support for Our Most Vulnerable Patients

We're enhancing continuity of care for those who need it most, ensuring patients with ongoing or complex health needs can regularly see the right clinician in a timely manner.



Simpler, More Convenient Ways to Get Help

We're promoting the use of the NHS App and online services, and we're here to support anyone who needs a hand.

NHS APP - You can make a start here and **click the QR code to sign up.**

